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TITLE: Fitter

**REPORTS TO:** Owner(s)

**EXPECTATIONS OF WORK HOURS:** Full Time, hourly

## **DUTIES/RESPONSIBILIIES:**

- Adherence to all of the Company's policies and procedures as well as compliance with all accreditation standards
- 2. Interact with customers/clients as needed showing proper demeanor and behavior with regards to sales and marketing of products
- 3. Obtain/maintain all applicable certifications or licensure as needed
- Measure and select appropriate item for customer based on need and physician's order
- 5. Follow all procedural documentation guidelines and requirements for complete payer reimbursement
- 6. Fit item according to manufacturer's guidelines
- 7. Respect customer's dignity and privacy
- Teach and instruct patient/caregiver in (when applicable) proper use, cleaning, maintenance, storage and troubleshooting of item(s).
- 9. Participate in all scheduled in-service training programs annually as directed.
- 10. Provide or supervise all cleaning of service areas to ensure compliance with infection control issues
- 11. Complete annual competencies as required
- 12. Other duties as assigned

#### **MINIMUM QUALIFICATIONS:**

High School Diploma or GED

### **REQUIRED KNOWLEDGE/EXPERIENCE:**

Successful completion of factory training program by the manufacturer(s) of the products supplied by the company (as applicable)

Effective verbal and written communication skills

### REQUIRED LICENSE/CERTIFICATION:

# **COMPETENCY REQUIREMENTS:** Fitter Competency

## **PHYSICAL DEMANDS:**

1. Sitting, standing, walking, working at desk, counter in office and throughout facility

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- 2. Operation of office machinery and equipment
- 3. Occasionally lift/move items up to 40 pounds
- 4. Visual abilities to include reading, distance vision and peripheral vision

I have received this job description. I believe I am fully capable of performing all items and task listed above and meet all the necessary qualifications.

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Signature: _	D	ate: